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FOR IMMEDIATE RELEASE

RE: COVID-19/Coronavirus

At the center of The Tampa Housing Authority's purpose is our commitment to help our families and communities. Like many others affected by the coronavirus, this is a commitment that is dear to us as we strive to provide the best services possible and to keep our staff and clients safe.

The Tampa Housing Authority is taking guidance from the CDC, which recommends regular facility cleaning and limited personal contact as the most important preventive measures we can take. And, out of an abundance of caution, we have temporarily limited our services as follows:

- **We will not be taking walk-ins or appointments and will do everything through email, mail or phone;**
- **All re-briefings and owner briefings will be cancelled until further notice;**
- **All recertifications, will be done by mail only. Families can email, mail or scan in their information utilizing scanning kiosks located in our customer service lobby;**
- **All voucher issuance briefings will continue until further notice;**
- **Inspections will continue to take place until further notice;**
- **Monthly HAP payments will continue and if there is a delay you will be notified;**
- **If you are scheduled for an appointment and are not feeling well, please contact your housing specialist to reschedule;**
- **Please limit your visits to our facility;**
- **You can reach all staff via email, for contact information or to download forms please visit our website at www.thafl.com or to contact our team click <http://www.thafl.com/Departments/Assisted-Housing/contact.aspx>.**

Our highest priority continues to be the health and well-being of everyone who comes into the Tampa Housing Authority.

"CULTIVATING AFFORDABLE HOUSING WHILE EMPOWERING PEOPLE AND COMMUNITIES"

"Building a World-Class Community, One Family and One Neighborhood at a Time"