



September 27, 2011

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1529 West Main Street
Tampa, Florida 33607

P. O. Box 4766
Tampa, Florida 33677

MAIN OFFICE
PH: (813) 253-0551

www.thafl.com

Owner/Family
Address
City, St zip

IMPORTANT NEWS!!

RE: Merger of the Rental Assistance Programs

Dear Owner/Family

The Housing Authority of the City of Tampa (THA) has finally received HUD approval of the control and administration of the County Section 8 program effective October 1, 2011. We apologize in the delay of this letter but without approval from HUD, the agency could not move forward in notification.

This letter is intended to provide information as what is to be expected in the upcoming months as the agency moves forward in this tedious transition.

OPERATING HOURS AND LOCATION

Business will still be conducted at 3620 W. Humphrey St. Tampa, FL 33614. The telephone number will also remain the same as (813) 903-3400. Operating hours will be Monday through Friday from 8 am to 5 pm. This will be considered a satellite office of the main building located at 1529 West Main Street, Tampa FL 33607. Mr. Jerome D. Ryans, President/CEO; Leroy Moore, Sr. Vice President/COO; Andy Libby, Sr. Vice President/CFO are the Senior Level Executives of the Housing Authority of the City of Tampa.

HAP PAYMENTS

THA is very well aware of payments that have not been processed due to recertifications that were not completed timely. The agency will be unable to pay on those late recertifications until the system is updated with the accurate information. It appears that there are quite a few payments on hold for those families who had recertifications due August, September, and October. This is the first hurdle that we are tackling in order for owners to receive payments and any retro payments owed. If payment is not received due to a late reexam, we are hoping to get these caught up by the October 15th check run. If not then, by November 1, 2011. Any inquiries regarding HAP payments should be made to Margaret Jones, Director, Assisted Housing, Margaretj@thafl.com, 813 253-0551 ext. 146 or Anita Barrett, Supervisor, Anitab@thafl.com or 813 253-0551 ext 204.

Payments released for October 1, 2011 will be in an ACH format for those owners who provided his or her direct deposit information. For those owners who did not provide this information, you will receive a check to the address on file.

Normally the Landlord Liaison department located at the main office on 1529 West Main Street would handle all HAP payment issues, but until all the retro payments have been brought current please contact the individuals as indicated.

COUNSELORS

The following is the counselor breakdown and is based on the family's last name:

Suelinda Feick	A-COP
Pamela Bain	COR-HAL
Ajita Yuwana	HAM-MEJ
Maria Vargas	MEK-ROB
Ockeshia Christian	ROD-Z

The counselors email addresses will be their first name with the first letter of their last name @thafl.com, i.g., suelindaf@thafl.com.

Remember phone numbers will remain the same and all inquiries will be forwarded to the appropriate counselor if calling the Humphrey office.

All families that have ported in from other housing authorities will be seen at the main office located at 1529 West Main Street, Tampa FL 33607. The point of contact for any issues will be Belissa Vallellanes, belissav@thafl.com, 813 253-0551 ext 255.

If you find that you have not been able to resolve issues with the counselor, please direct inquiries and concerns to Carmen Nieves, Asst. Director, at carmenn@thafl.com 813 253-0551 ext 116 or Janice Justiniano, Supervisor, at janicej@thafl.com, 813 253-0551 ext 264.

INSPECTIONS

Will now be conducted by CGI Federal, Inc. who have been contracted by the Tampa Housing Authority. CGI Federal Inc. has been conducting inspections for the agency for approximately two years. You will find a very informative brochure on our website at www.thafl.com that will provide very valuable information such as types of inspections, commonly failed items, emergency conditions, inspection highlights, and point of contact.

The process will remain the same such that the family will bring the Request for Tenancy Approval to his or her counselor for approval, it will be forwarded to the main office (1529 West Main), and then sent to CGI. An inspection will be scheduled within 2 weeks of the date of submission.

OWNER and PROPERTY MANAGERS

The Tampa Housing Authority keeps very meticulous files on all owners and managers who receive Housing Assistance Payments. THA will be reviewing all files to determine if all files

are in order and if not, THA will be requesting additional information from the owners/managers. The agency has an internal audit every year and all files are reviewed to ensure accuracy.

WAITLIST

The waitlist will be uploaded and families will be able to view their status by logging onto www.thafl.com. This will be uploaded and complete by the end of October 2011.

Again to reiterate, our first priority is updating all outstanding re-certifications and lease ups in order that payments can be processed by October 15th. This is our goal, but due to the large volume some payments may not be received until November 1, 2011.

You can learn more about the Tampa Housing Authority by logging onto www.thafl.com and again if you have any concerns please contact Carmen, Anita, Janice, or I at the email addresses provided in this letter.

The Housing Authority of the City of Tampa would like to welcome you and appreciate your patience during this transition.

Sincerely

Margaret Jones

Margaret Jones,
Director, Assisted Housing

C Jerome D. Ryans, President/CEO
Leroy Moore, Sr. Vice President/COO
Andrew Libby, Sr. Vice President/CFO
Paula Harvey, Director Affordable Housing